

SWIGA



The Solid Wall Insulation Guarantee Agency

SWIGA was established to provide homeowners with the guarantee that covers the external, internal or hybrid solid wall insulation. The SWIGA Quality Framework ensures that whole process of solid wall insulation, including survey, design and installation is carried out by professional and skilled contractors, and that all work is guaranteed to meet the standards and requirements of an independent third-party quality control scheme. The Guarantee is only available for work completed by registered SWIGA Installers who install System Certificate Holders Solid Wall Insulation systems.

Internal Wall Insulation is installed to the internal walls of a building. It typically consists of dry lining with plasterboards or studwork frame and fibrous insulation.

External Wall Insulation is installed to the external walls of a building and consists of an insulation material covered with reinforcement mesh and render.

The finish might be in a form of a textured render, pebble-dash or other.

The hybrid solution combines both internal and external wall insulation, and applies often to buildings when only internal or external insulation would not be suitable, for instance in cases of listed buildings, conservation areas, etc.

SWIGA's membership is based on entry criteria to assess potential contractors and membership holders' skills, understanding of the system and installation techniques and the financial stability to carry out solid wall insulation work.

The SWIGA Guarantee means:

- Installation by member installers using member certified systems
- Cover for 25 years for defective materials, design or workmanship
- Covers up to £20,000 remedial work and specified fabric damage costs

- Installers are subject to independent third party observation and scrutiny of workmanship
- Covers External, Internal or mixed insulation solutions under one guarantee
- Valid for subsequent owners of the property, or in the case of rental properties for the landlord or successor tenants
- The SWIGA Guarantee is aligned to meet the requirements of the Green Deal

To become the SWIGA certified installer, an interested contractor has to prove he has obtained a certification as a Green Deal Installer (GDI) according to PAS2030 by a Certification Body recognised by SWIGA for its quality assurance and surveillance framework, for instance, BBA. Moreover, it is required to provide the written confirmation that contractor was approved to install systems and has a recommendation from the System Certificate Holder Member. All SWIGA members have to adapt SWIGA Members Rules of Conduct, Code of Practice and other conditions as specified on SWIGA website. Membership administration fee applies and the following documents are required: Copy of System Certification from BBA or equivalent, Insurance Policy, Details of Quality Accreditations (ISO 9001), records of completed installations requiring a SWIGA Guarantee.

The Scottish Government HEEPS Loan Scheme is available for everyone in Scotland who wants to reduce energy costs. SWIGA is advising to ensure that all interested will use the SWIGA registered members. The HEEPS Loan scheme is open to owner occupiers, private tenants and registered private sector landlords in Scotland. Depending on circumstances there are funds for new boiler, loft insulation or cavity wall insulation. To apply call Home Energy Scotland on 0808 808 2282

